

The Green Promise

(TGP)



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Message from the Founder

We at TGP are committed to maintaining our market leadership and financial strength, while continuing to put our clients on the top of our priorities.

I speak on behalf of all the exceptional members of TGP team when I say that we have been continuously striving to provide our clients with superior products and services, with a steadfast commitment from the very beginning of our journey to exceed our clients' expectations in every way.

The experience we gained through our journey of discovery have helped us carrying out and steering the significant challenges that we encounter in today's competitive markets by focusing on our core elements, namely: ISS team & clients.

Due to the increasingly demanding economy, organizations today have to do more for less. Although our business is not immune to continued economic and political ambiguity, we have persistent commitment towards our clients for whom we keep on delivering innovative products and services. After all, this is the best way we know to create our long-term business vision

Thank you for sparing the time reading.

Sincerely Yours,

Hussam Eid

General View

The Green Promise is an IT and business consulting company that specializes IT solutions for HR. The company was established in 2015 with a goal of becoming the best provider of HR consulting and solutions in the region by providing complete HR solutions to organizations of different sizes and from different sectors and improve on their performance. But, before that, the core of the company was the Professional Services division in Integrated Standard Solutions (ISS) and that division started its business Journey in.

Knowledge Management and Human Resources empowerment are number 1 strength factor.

The company's strategy is to provide its customers with the optimal and best solution; our objective is to become the customer's partner in resolving problems and business elevation rather than their supplier.

TGP serves its customers through the following two main Business Units:

- TGP HR solutions (VOLT HRMS) where the company sell the solution, implement it for the customer and train the customer employee to use it.
- TGP HR outsourcing where the company act as the HE department for the customer
- TGP HR Cloud hosting where the company provide HR solutions and maintain them on the cloud for the customer.

These business units are backed up with a very strong and capable financial and logistical team who use very sophisticated, up to date systems and have the best professional training.

The company's strong experience backed up with its vision and insight is its enabler to provide the customers with the right direction that will allow them to take a leading position in their own business.



TGP Mission:

TGP's Mission is to provide its clients with a complete HR solutions and a services, consultation, and support in all aspects of managing the human capital in an organization, and that can only be achieved by providing the best exposure and training to its staff to qualify to the highest standards.

TGP Vision:

TGP believes in collaborating with the clients and in long-term relationships.

TGP believes that its consultants must become part of the client's team during any engagement; to fully understand, analyze, and eventually submit a complete logical recommendation with alternative solutions of defined problems.

TGP believes that there is always more than one-way to resolve any problem and that the optimal solution for a customer is not necessarily the same for the other and that is why our services are always unique.

TGP consultants always try to understand the clients' needs as much as their problem and they never submit a standard, off the shelf solutions.

Achievements & Milestone

The Green Promise was established in 2015 with determination for growth and expansion through steady and confident steps, but its journey started in 2009 as the Professional Services division in integrated standard Solutions (The another company of Green Promise) and Green promise split as a different company in 2015 after its business expanded in Jordan and the region.

In few years, the division developed an international level HR solution (VOLT HRMS) and sold this solution in most countries in the region, and in 2015, ISS decided to split the division into a separate company under the "The Green Promise" trade name.

During the past few years, the company achieved many of the planned goals and yet to come, the main achievements are

1. Building VOLT HRMS and establishing it as one of the leading HRMS solutions in the region, TGP has presence in most countries in the region now.
2. Providing Cloud HR solutions as well as on premise solutions.
3. Providing HR consulting to its customers.

TGP Solutions

VOLT HRMS



VOLT HRMS is a suite of applications that consist of the following modules:

- **VOLT HR:** Company organizational and Job structures, Employees information, Disciplinary management, Official letters, Announcements.
- **VOLT PAY:** All aspects related to pay, social security, taxation, health insurance, provident funds, business travel, loans, additional salaries, incentives, overtime.
- **VOLT ATTENDANCE:** Employee's attendance, shifts and timesheets.
- **VOLT COMPETENCY: Performance management** (including built in support for Balance score cards), **Training management**, succession planning, career pathing, Learning needs assessment, **Recruitment**, and **employee surveys**.
- **VOLT ESS:** Employees and manager's self-services.
- **VOLT MOBILE:** Smart phone application for Android and iOS platforms that enable employees to request transactions and view salary slips from mobile phones and allow managers to approve transactions as well as do what employees do.
- **VOLT TASK MANAGER:** support creating tasks and task lists, assigning them to employees and use them in conjunction with HR functionality to manage pre-hiring/post-hiring recruitment tasks, termination tasks, payroll processing tasks or simply any process.
- **VOLT GRIEVANCE:** Allow employee to submit grievance and control the workflow and when these are addressed only the employee can close it.
- **VOLT DASHBOARDS:** A graphical representation of HR data to perform research and analysis in an easy way.

- **VOLT Customer Surveys:** This is like the VOLT employee surveys module except that it is targeted to customer for sending them surveys, monitor the response and analyze results.
- **VOLT Purchase Orders:** This allows the organization to define the goods they usually purchase and its categories and the vendors they deal with and their categories and build a workflow an approval system for requesting purchase orders and initiate the workflow for approving them and follow up on delivery and payments of goods.

VOLT HRMS on the Cloud

VOLT HRMS on the cloud is available to customers who do not want the hassle of dealing with the software and its hardware requirements. It is for customers who only want the services that VOLT HRMS provides, VOLT HRMS cloud offerings are fully automated to allow customers to choose the best services and usage that suites their business and subscription period and subscribe to it, and use it as a service.

VOLT on the cloud is independent of the provider and can be offered on multiple cloud providers like Microsoft Azure or others.

Customers:

TGP serves all market sectors with a big focus on the following:

- Insurance
- Manufacturing
- Non-profit organizations
- Retail
- Financial
- Food
- Ports

TGP products and services has several countries in the region namely:

- Jordan
- Saudi Arabia
- United Arab emirates
- Bahrain
- Kuwait
- Qatar
- Oman
- Iraq
- Egypt
- Libya
- Palestine